



IPDNET Password Reset

How to use the IPDNET lost password feature



IPDNET Password Reset Feature

NOTE: Depending on your screen resolution or monitor size you may need to scroll the screen to view the **LOST YOUR PASSWORD** feature.

If you have lost or forgotten your password, please perform the following:

1. Navigate to the LOST YOUR PASSWORD feature on the sign in screen.
2. Input your email address and press the SEND button.
3. A new password will be emailed to your email address.

The screenshot shows the IPDNET login interface. At the top, it asks 'RETURNING CUSTOMER?'. Below this are fields for 'Email' (containing 'user@company.com') and 'Password'. A red error message 'Password required.' is visible below the password field. There are checkboxes for 'Remember my email.' and 'Stay logged in', and a 'LOGIN' button. Below the login section, the 'LOST YOUR PASSWORD?' feature is highlighted with a green arrow. It includes the text 'Enter your email to receive a new password immediately.' and a 'SEND' button next to an input field labeled 'Enter your email'.

Do you require additional assistance. Contact our customer service representatives by phone at:
1-800-669-7278